Emergency Response Times - Hazard Class 2



Reporting period: 01 July to 30 September 2018

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response These figures represent the service provided to the community by CFA in an emergency			Brigade Area Response These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency			
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes			% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area	
02	Bendigo	184	76	74	97%	07:00	74	97%	07:00	
02	Eaglehawk	32	13	8	62%	08:47	3	23%	10:56	
02	Kangaroo Flat	38	19	18	95%	07:52	15	79%	08:17	
05	Warrnambool	94	53	51	96%	07:30	51	96%	07:30	
07	Belmont	115	69	67	97%	06:17	64	93%	06:57	
07	Corio	186	105	96	91%	07:52	93	89%	07:54	
07	Geelong City	205	135	134	99%	06:28	133	99%	06:28	
07	Geelong West	25	18	18	100%	07:45	13	72%	11:00	
07	Lara	50	25	14	56%	10:13	14	56%	10:13	
07	Torquay	29	17	6	35%	13:10	5	29%	13:46	
08	Berwick	94	22	21	96%	06:52	20	91%	06:47	
08	Carrum Downs	59	24	18	75%	08:06	17	71%	08:05	
08	Cranbourne	178	74	66	89%	08:09	66	89%	08:09	
08	Dandenong	311	156	137	88%	08:29	136	87%	08:26	
08	Edithvale	37	11	9	82%	08:33	9	82%	08:33	
08	Frankston	300	100	93	93%	07:19	92	92%	07:20	
08	Hallam	220	86	84	98%	07:12	79	92%	07:22	
08	Hampton Park	56	27	17	63%	10:34	3	11%	12:34	
08	Mornington	84	36	35	97%	05:49	35	97%	05:49	
08	Mt Eliza	35	22	19	86%	08:44	18	82%	08:44	
08	Narre Warren	43	26	24	92%	07:58	23	89%	07:58	
08	Noble Park	62	22	22	100%	07:00	11	50%	13:02	
08	Pakenham	116	49	44	90%	08:16	44	90%	08:16	
08	Patterson River	95	33	28	85%	09:14	27	82%	09:20	
08	Rosebud	66	18	17	94%	07:16	16	89%	07:16	
08	Springvale	161	64	61	95%	07:14	57	89%	07:46	
11	Bairnsdale	62	16	9	56%	10:29	9	56%	10:29	
13	Bayswater	54	28	28	100%	06:14	21	75%	08:21	
13	Belgrave	15	10	9	90%	07:51	7	70%	08:14	
13	Boronia	117	69	69	100%	06:10	69	100%	06:17	
13	Ferntree Gully	52	25	23	92%	07:31	12	48%	10:51	

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				Community Posnonso			Brigade Area Response			
				Community Response			These figures represent individual performance of a brigade within their own			
				These figures represent the service provided to the community by CFA in an emergency			brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency			
		Number of incidents	Number of emergency			The time in which	Number of times the		The time in which 90% of	
		within the Brigade Area	incidents within the	Number of emergency	% of emergency	90% of emergency	standard of 8 minutes	% of times the standard	emergency incidents were	
CFA	CFA Brigade Area	for the reporting period		incidents the standard	incidents the standard	incidents were	was met by the CFA	of 8 minutes was met by	responded to by the	
District	5171 511 Guard 1 11 Gu	across all Hazard	reporting period for		of 8 minutes was met	responded to by any	brigade within their own	the CFA brigade within	brigade within their own	
		Classes	Hazard Class 2	by any brigade	by any brigade	brigade	Brigade Area	their own Brigade Area	Brigade Area	
13	Lilydale	43	29	14	48%	10:16	14	48%	10:59	
13	Montrose	29	13	13	100%	06:43	11	85%	09:45	
13	Rowville	61	31	30	97%	06:17	29	94%	06:17	
13	Scoresby	68	36	35	97%	07:17	11	31%	12:10	
13	South Warrandyte	23	12	11	92%	07:38	8	67%	09:34	
13	Warrandyte	28	17	15	88%	08:25	2	12%	12:58	
14	Caroline Springs	154	81	58	72%	09:32	52	64%	09:56	
14	Craigieburn	139	74	66	89%	08:22	62	84%	08:54	
14	Eltham	61	27	25	93%	07:55	23	85%	08:50	
14	Epping	60	28	18	64%	10:54	14	50%	12:29	
14	Greenvale	41	18	15	83%	10:25	14	78%	11:37	
14	Hoppers Crossing	145	58	51	88%	08:18	47	81%	08:02	
14	Melton	186	91	80	88%	08:19	80	88%	08:19	
14	Mernda	38	11	8	73%	08:48	8	73%	09:49	
14	Point Cook	62	27	25	93%	07:42	23	85%	09:20	
14	South Morang	35	16	16	100%	07:50	16	100%	07:50	
14	Sunbury	93	44	43	98%	06:25	43	98%	06:25	
14	Werribee	100	26	25	96%	07:01	19	73%	08:28	
14	Wyndham Vale	42	19	18	95%	07:47	18	95%	07:47	
15	Bacchus Marsh	45	18	11	61%	12:26	11	61%	13:11	
15	Ballarat	72	21	20	95%	07:43	6	29%	10:05	
15	Ballarat City	115	64	63	98%	06:15	62	97%	06:15	
15	Lucas	33	10	9	90%	07:01	9	90%	07:01	
15	Wendouree	64	34	26	77%	09:17	6	18%	17:09	
16	Ararat	32	10	8	80%	08:20	8	80%	08:20	
18	Mildura	111	57	55	97%	07:21	55	97%	07:21	
22	Shepparton	150	77	76	99%	06:51	76	99%	06:51	
23	Wangaratta	55	15	15	100%	06:13	15	100%	06:13	
24	Wodonga	84	50	46	92%	07:25	46	92%	07:25	
27	Moe	37	18	1	6%	12:29	1	6%	12:29	
27	Morwell	105	47	45	96%	06:21	45	96%	06:21	

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CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	incidents within the	incidents the standard	of 8 minutes was met	incidents were	standard of 8 minutes	of 8 minutes was met by	responded to by the
27	Newborough	25	12	1	8%	11:05	1	8%	10:21
27	Traralgon	74	35	33	94%	07:08	33	94%	07:08

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 Oct 2018 and may be subject to change.